

APTARE IT Analytics™: ProLaunch Service

APTARE Professional Services – Your key to success

Partner with the professionals to unleash the rich data capture and reporting capabilities of your APTARE® IT Analytics investment. With our structured methodology, proven best practices and unparalleled technical expertise, APTARE's ProLaunch Service ensures a smooth, reliable and timely implementation of your APTARE IT Analytics product solution.

Benefits:

- Accelerate your production deployment
- Maximize your return on investment
- Utilize proven reference architectures and deployment methodologies
- Build APTARE IT Analytics-specific knowledge within your organization
- Optimize storage and backup through customized reporting

Knowledge Transfer

Throughout the implementation, APTARE technical consultants work hand-in-hand with your team, sharing APTARE IT Analytics implementation best practices and providing in-depth knowledge transfer. Instructor-led training in the final stage of the implementation ensures that your team is armed with the essential core knowledge and insider tricks to fully realize your investment in the APTARE IT Analytics system.

ProLaunch Approach

The ProLaunch Service includes the following phases:

Phase I: Pre-installation Discovery and Planning

- Conduct project kick-off
- Review project scope and requirements
- Perform site survey and gather configuration specifications
- Develop implementation design and project plan
- Review pre-installation checklist

Phase II: Implementation

Following best practices, APTARE will install, configure, tune and validate the APTARE IT Analytics solution.

- Install portal and database
- Install agentless data collectors
- Configure server groups, user groups, and user security



 **UNLOCK** the full potential of APTARE IT Analytics with APTARE's ProLaunch Service. Engage APTARE's ProLaunch professionals to deliver a tailored, enterprise-specific implementation that reduces your costs and maximizes your storage efficiency with unparalleled visibility into your entire storage environment.

- Configure data collection for storage arrays, hosts, applications, SAN, VMware and backup servers (scope varies per licensed functionality)
- Configure sample alerts, report exports, scheduled jobs, and chargeback reports
- Tune and verify all components, ensuring correct operation of the APTARE IT Analytics solution
- Optional: Configure and validate portal SSL connection and integrate with your enterprise Active Directory server for user authentication

Phase III: Training and Report Workshop

Complete the knowledge transfer with APTARE IT Analytics training sessions. Work hands-on with APTARE consultants in the Custom Reporting Workshop. Learn hands-on at a Reporting Workshop to tailor APTARE reports. Discover the wealth of pre-built reports available out-of-the-box, in our cloud and in our report library. Learn to write you own custom reports to meet your particular business needs.

- Architecture, configuration and administration training
- APTARE IT Analytics reporting
- Custom reporting training and hands-on workshop

Project Closure

APTARE consultants will wrap up the project.

- Implementation and configuration guides
- Technical Q & A clarifications
- Implementation certification and acceptance sign-off
- APTARE Customer Support hand-off

Services Delivery

The ProLaunch Service has options for either remote or onsite delivery.

Call our sales department at:

866.927.8273 (Ext. 4104) or +1 408.871.9848 to learn more about our program benefits.